

when lumley drives the process

*your clients' vehicles get
back on the road faster*

Assigning an assessor to a motor claim after an accident is the most effective way to ensure that your client will receive a timely and cost-effective resolution, restoring normality as soon as possible. Our in-house assessing team use their knowledge and experience to source the most effective services and materials, when supervising claims to our clients' vehicles.

The assessor's relationship with the repair industry and parts suppliers enable us to obtain the right parts and services quickly, at competitive rates, while ensuring the highest standards of workmanship and safety standards are maintained.

Benefits

- Service: A strong focus on customer needs creating long-term relationships
- Speed: Your clients' vehicles are back on the road faster
- Cost-effective: Excellent operational systems that reduce costs and improve efficiency
- Experience: In-house team of experts that will apply their combined 200 years of skills and experience

The team

Lumley's in-house motor assessing team is supported by contracted external service providers throughout New Zealand. Unit Manager, Alan Lacey, has spent the last 30 years dedicated to all aspects of motor assessing. His team has extensive backgrounds in the collision-repair or mechanical-repair trades, giving them first-hand knowledge of the situations they encounter on a daily basis.

For further information

Call 0800 111 888

or contact Alan Lacey 09 308 1241

or visit our website www.lumley.co.nz